

HOSTED BUSINESS PBX SOLUTION

Affordable | Scalable | Highly Secure Business Telephone System.



ABOUT VOIMAR

VOIMAR is a Telecoms company, founded in 2009, with a key focus on the South African market. We have developed and manage a world-class Enterprise-Level telephony & UCC modules that match all business needs, enabling organizations of all sizes to prosper in today's competitive, highly connected market.

VOIMAR PBX & UCC solutions bring together years of planning, developing, testing and working closely with customers to meet their business needs. We understand the importance of a stable, secure, reliable Business Telephony System and Unified Communications & Collaboration platform.

VOIMAR Credentials;

- ICASA ECS Licensed
- AFRINIC Member
- Registered ISP
- Hosting in Teraco Data Centre (JHB, CPT, DBN)
- Peering Partner at NAPAfrica (AS328199)
- National Voice Network Coverage
- International IP-Transit Partnerships
- Level 1 BB-BEE Contributor
- 135% Procurement Recognition

VOIMAR is proudly 100% black owned and founder managed.

INTRODUCING VOIP TELEPHONY IN THE CLOUD.

VOIMAR IP-PBXware is an end-to-end feature rich Unified Communications (UC) platform running Voice Over Internet Protocol (VoIP) services. This **Enterprise Class Telephony platform** is developed for Small Medium Businesses (SMBs), Enterprises, Call Centres, Education, Governments and non-profit organizations.

Technology is evolving faster than ever. With your employees becoming more mobile and your clients demanding instant, always-on communication - **how do you adapt?** The answer is a Hosted PBX solution from VOIMAR. The convenience and functionality of a business telephone system can now be managed in the **cloud, anywhere, anytime** through multiple devices, across various OS platforms.

Benefits	Description
Scalability	With Voimar IP-PBXware your Business growth is boundless, whether you have 5 member staff or over 100 000. Administrators can seamlessly add or remove user extensions, anytime, based on their needs.
Professionalize your Business	With features such as Interactive Voice Recording (IVR), Queues, Music on hold, Businesses are empowered to manage their Business or product imaging. Nothing irritates customers like a Business that does not answer the phone when called - well that is "the thing of the past" when using Voimar IP-PBXware.
Reduce Costs of doing Business	IP-PBXware allows free inter-branch calling as well as video and teleconferencing across office branches. This feature is important to Businesses because it reduces travel costs and increase productivity.
Affordable (Total Cost of Ownership)	The initial Capital Expenditure (CAPEX) is relatively lower than when deploying traditional hardware based PABX systems. Ongoing operational (OPEX) costs are affordable and fairly low based on number of users extensions and hardware devices deployed.
Leverage your existing LAN & Voice Dedicated Internet Link	Using Voimar hosted IP-PBXware is as easy as using any Business application on your network. Voimar can either leverage your existing network infrastructure or install a voice dedicated Local Area Network (LAN) and Internet link to connect SIP phones to VOIMAR Cloud.
Quick Implementation and Support	The turnaround time from order to installation is fairly quick and seamless. Basic training is provided by our professional technical teams to all Voimar system users.



ENJOY ENTERPRISE-CLASS PBX FEATURES.

VOIMAR IP-PBXware gives managers the power to monitor, control and manage their Business Telephone System at their convenient through the Voimar User Management Zone (TMS). Our web-based management portal is accessible across devices such as smartphones, tablets, laptops and desktops giving managers access and full control over their telephone system and users while on the move.

SIP/VoIP Phones - Voimar IP-PBXware hosted platform is compatible with all SIP enabled deskphones and softphones offered by leading OEM's such as CISCO, Yealink, Grandstream, Polycom, Snom, Huawei, etc.

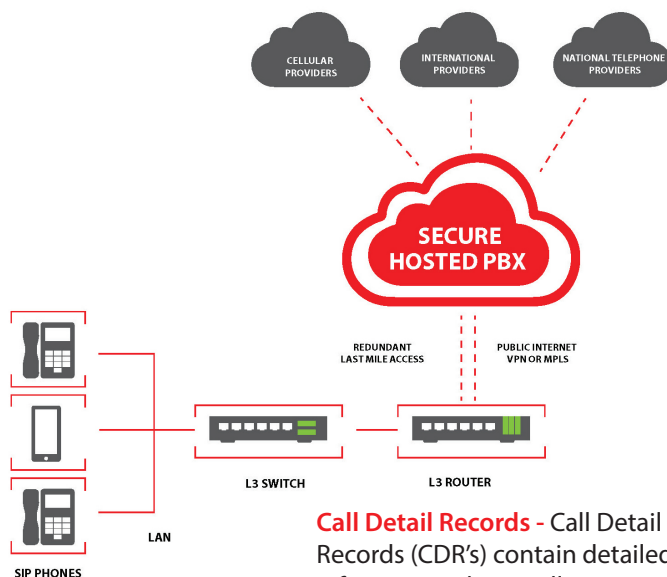
Pin Based Dialing - PIN Based Dialing (PBD) is a cost containment measure which helps businesses to avoid telephone abuse. Every user is provided with a unique PIN to dial out from any device and detailed report/statement is available to show call records for accountability.

Call Recording - Customers can choose to record call conversations at a user extension level for quality control, training or legal purposes. Managers are able to download and listen to call recordings at their convenience.

Music on Hold (MOH) - Customers can play music, adverts or announcements while callers are on hold, in a queue, while waiting for their call to be answered.

Telephone Management System (TMS) - Voimar IP-PBXware comes standard with access to a User Management Zone (TMS) which allows administrators and managers full control and management of their telephone service.

HOW IT WORKS



Call Detail Records - Call Detail Records (CDR's) contain detailed information about calls originating from, terminating at or passing through the hosted PBX. CDR are also used for billing and management purpose.