

An aerial view of a city skyline at sunset, with the sun low on the horizon behind several skyscrapers. The sky is a mix of orange, yellow, and light blue. The buildings are silhouetted against the bright sky, and some have lights on. The overall scene is a dense urban landscape.

VOIMAR™
New World Connected

HELLO! NEW WORLD.

HOSTED BUSINESS PBX

Telephone Management System (umz.voimar.co.za)

0860 994 157



Manage Users with Ease (UMZee)

Voimar IP-PBXware comes standard with basic access to a User Management Zone (TMS) and administration system which allows clients to control and manage:

- User E-mail address and PIN
- Voicemail
- Enhanced Services
- Call Details Records (CDR)
- Statistics
- DID or telephone Numbers
- Much much more...

Our Hosted IP-PBXware gives managers the power to monitor and control their Telephone System at their convenient through the UMZee. Our web-based management zone is accessible across devices such as smartphones, tablets, laptops and desktops giving managers access and full control over their telephone system and users while on the move.

The UMZee is developed specifically for System Administrators, IT Staff, Managers, Executives and Supervisors. However, limited functions are available to end-users that can be customised depending on roles and responsibility.

UMZee gives managers comprehensive reporting that includes activities on all incoming calls, outgoing calls, credit limits and other related functionalities.

The screenshot displays the PBXware management interface. At the top, there is a navigation bar with options like 'Site Settings', 'SIP Settings', 'Help', 'Logout', and 'Select language'. Below this, a sidebar on the left contains a menu with items such as 'Dashboard', 'Extensions', 'SIP Groups', 'Departments', 'Hot Desking', 'DIDs', 'Conferences', 'IVR', 'Queues', 'Voicemail', 'Monitor', 'Reports', 'Statistics', 'FAX', 'System', 'LDR', 'Apps', and 'Settings'. The main content area features a search bar and a table of extensions. The table has columns for Name, Extension, User Agent, Status, and Protocol. A 'Running' status indicator is visible in the top right corner, along with buttons for 'Reload', 'Restart', and 'Stop'. The VOIMAR logo is located in the bottom left corner.

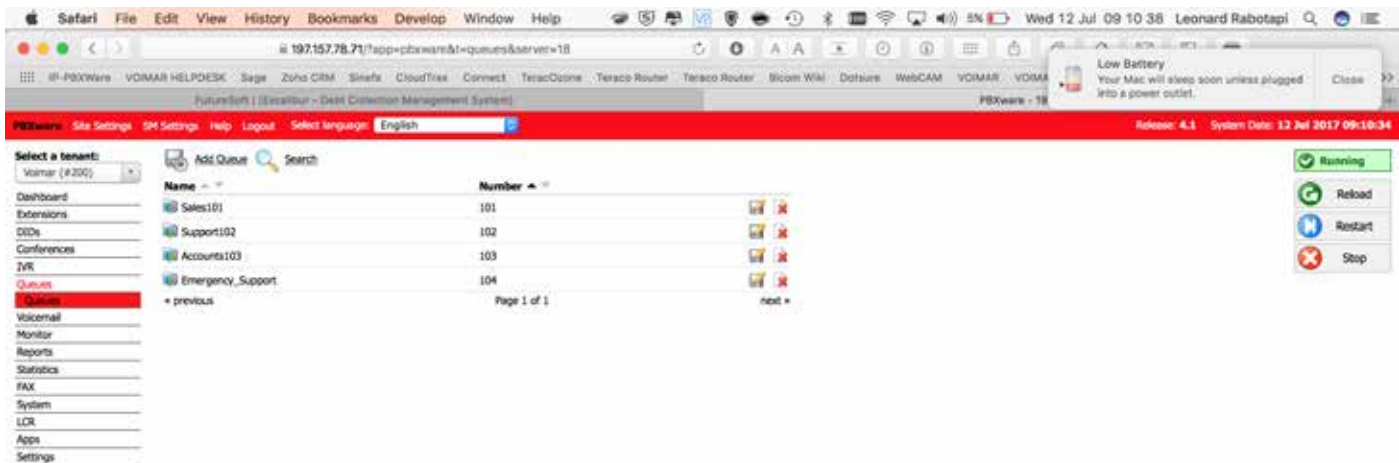
Name	Extension	User Agent	Status	Protocol
Mary-Anne	108	Yealink T21PE2	Active	SIP
MASTER EXT	499	Generic SIP	Active	SIP
Voimar Reception	500	Yealink T21PE2	Active	SIP
Mobaamal Mokhomo (HQ)	501	Yealink T40G	Active	SIP
Leonard Rabotapi (HQ)	502	Yealink T21PE2	Active	SIP
Ptmoni Reception	503	Yealink T27P	Active	SIP
Mobaamal Mokhomo (Vast)	504	Yealink T21PE2	Active	SIP
Mobaamal Mokhomo (Midrand)	505	Yealink WS2P	Active	SIP
Mpho Makhalola	506	Yealink T21PE2	Active	SIP
Voimar Hotdesk	507	Yealink T21PE2	Active	SIP
Leonard Rabotapi (Soho)	508	Yealink T40G	Active	SIP
Bumekeng Legotho	510	Generic SIP	Active	SIP
Michael Satheloge	512	Yealink T21PE2	Active	SIP
Support Agent 1	513	Yealink T21PE2	Active	SIP
Support Agent 2	514	Yealink T21PE2	Active	SIP
Sales Agent 1	515	Yealink T21PE2	Active	SIP
Sales Agent 2	516	Yealink T21PE2	Active	SIP
Sales Agent 3	517	Yealink T21PE2	Active	SIP

Manage telephone users with ease....

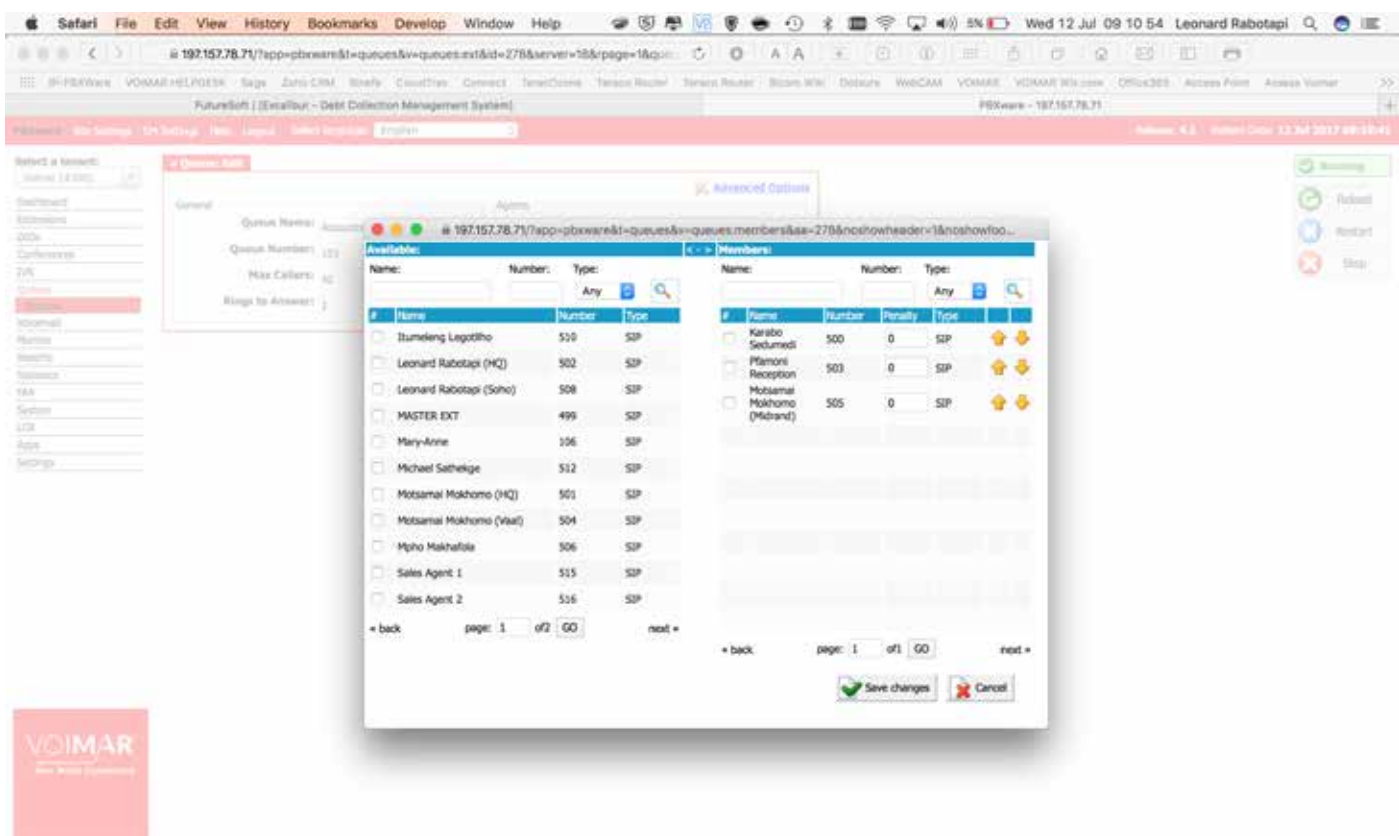
The screenshot displays the PBXware management interface for DIDs. The sidebar on the left is identical to the previous screenshot, with 'DIDs' selected in the menu. The main content area features a search bar and a table of DIDs. The table has columns for DID/Channel, Provider, Trunk, Destination, and Status. A 'Running' status indicator is visible in the top right corner, along with buttons for 'Reload', 'Restart', and 'Stop'. The VOIMAR logo is located in the bottom left corner.

DID/Channel	Provider	Trunk	Destination	Status
27105903082	ECN	ECN	Extension - 502	Active
27105906174	ECN	ECN	Extension - 500	Active
27105996155	ECN	ECN	Extension - 502	Active
27105996156	ECN	ECN	Extension - 502	Active
27105996157	ECN	ECN	Extension - 502	Active
27105996198	ECN	ECN	Conferences - 999	Active
27105996199	ECN	ECN	IVR - 100	Active
27510116949	ECN	ECN	Extension - 502	Active
27860994157	ECN	ECN	IVR - 100	Active
27869990285	ECN	ECN	FAX to E-mail - info@voimar.co.za	Active
27869990287	ECN	ECN	Extension - 500	Active

Manage all your telephone numbers (DID) and routing protocols...



Create Queues to route Inbound calls efficiently and effectively ...



Assign users to different Queues based on your desired criteria...

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Use Interactive Voice Receptionist (IVR) to answer all calls and route appropriately

Name	Extension	IP address	Status	User-Agent	On Call
504-RabHome	SIP/504	105.225.38.93:1062	Online	Yealink SIP-T21P 34.72...	✗
505-RabShop	SIP/505	41.145.130.98:1062	Online	Yealink SIP-W52P 25.73...	✓
506-RabShop	SIP/506	41.145.130.98:1063	Online	Yealink SIP-W52P 25.73...	✗
Chere Rabotapi	SIP/501	102.248.44.138:1060	Online	Yealink SIP-T21P_E2 52...	✗
MASTER EXT	SIP/499	-	Offline	-	✗
Puseletso Rabotapi	SIP/502	105.225.38.93:41439	Online	Zolper n82a609	✗
Rabotapi Polokoane	SIP/512	102.248.44.138:1065	Online	Yealink SIP-T28P 2.72.0...	✗
Rabotapi Shop Reception	SIP/510	102.248.44.138:1063	Online	Yealink SIP-T28P 2.72.0...	✗
Reception Rabotapi Vaal	SIP/511	102.248.44.138:1064	Online	Yealink SIP-T28P 2.72.0...	✗
Tsiki Makase	SIP/503	102.248.44.138:1062	Online	Yealink SIP-T21P 34.72...	✗
Zonke Mize	SIP/500	102.248.44.138:1025	Online	Yealink SIP-T28P 2.72.0...	✗

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Monitor telephony activity in your business...

Select a tenant: Rabotapi Constr...

Search/Filter

From	To	Date/Time	Duration	Billing	Cost	Status
Zorkie Mde (500)	505-RabShop (505)	12 Jul 2017 08:59:02	00:01:35	00:01:27		Answered
Tsiki Makase (503)	0764940623	12 Jul 2017 08:53:19	00:00:28	00:00:14	0.17500	Answered
Zorkie Mde (500)	0834303804	12 Jul 2017 08:52:06	00:06:54	00:06:35	4.93750	Answered
Tsiki Makase (503)	0728372005	12 Jul 2017 08:44:13	00:00:26	00:00:06	0.07500	Answered
+27713964295	27125461090	12 Jul 2017 08:30:48	00:00:11	0		Not Answered
Tsiki Makase (503)	0529400511	12 Jul 2017 08:13:35	00:04:45	00:04:31	4.51667	Answered
Tsiki Makase (503)	0128191196	12 Jul 2017 08:10:14	00:01:01	00:00:53	0.30917	Answered
505-RabShop (505)	0128191196	12 Jul 2017 08:09:40	00:00:05	00:00:04		Answered
+27834665630	27125461090	11 Jul 2017 21:05:03	00:00:20	0		Not Answered
+27739496852	27125461090	11 Jul 2017 20:03:59	00:00:03	0		Not Answered
504-RabHome (504)	0828397251	11 Jul 2017 18:11:24	00:37:18	00:37:10	27.87500	Answered
Zorkie Mde (500)	0789444162	11 Jul 2017 16:53:58	00:01:19	00:01:03	0.78750	Answered
Zorkie Mde (500)	0763226664	11 Jul 2017 15:39:51	00:01:00	00:00:43	0.53750	Answered
Zorkie Mde (500)	0834303804	11 Jul 2017 15:23:24	00:01:35	00:01:26	1.07500	Answered
504-RabHome (504)	0746634296	11 Jul 2017 15:15:50	00:09:23	00:09:05	0.06250	Answered
504-RabHome (504)	0746634296	11 Jul 2017 15:15:17	00:00:27	00:00:09	0.11250	Answered
Zorkie Mde (500)	0834303804	11 Jul 2017 15:14:55	00:01:29	00:01:10	0.87500	Answered
Tsiki Makase (503)	0116326371	11 Jul 2017 15:12:04	00:02:06	00:01:56	0.67667	Answered
Zorkie Mde (500)	0732955052	11 Jul 2017 15:07:36	00:00:40	00:00:01	0.01250	Answered
Tsiki Makase (503)	0116225228	11 Jul 2017 15:05:40	00:06:18	00:06:12	2.17000	Answered
505-RabShop (505)	0116225228	11 Jul 2017 15:05:33	00:00:04	00:00:04		Answered
Tsiki Makase (503)	0781497559	11 Jul 2017 15:00:14	00:04:35	00:04:24	3.30000	Answered
505-RabShop (505)	0781497559	11 Jul 2017 15:00:00	00:00:10	00:00:10		Answered
Tsiki Makase (503)	0840737081	11 Jul 2017 14:57:51	00:01:56	00:01:43	1.28750	Answered

Access live and comprehensive Call Detail Records (CDR) anytime from anywhere....

Select a tenant: Rabotapi Constr...

Search/Filter

Accountcode(s)	Cost
500	28.61832
504	59.18250
505	82.73084

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Monitor, Manage and Control costs with the summary reports ...

Select a tenant: Rabotapi Constr...

Search/Filter
 Date range: From: Jul-01-2017 To: Jul-31-2017
 From: ALL
 To: ALL

DATE	TOTAL TIME	TOTAL CALLS	AVERAGE CALL TIME	GRAPHIC
Jul 01 2017	00h 50m 13s	36	00h 01m 23s	[Bar]
Jul 02 2017	00h 02m 03s	5	00h 00m 24s	[Bar]
Jul 03 2017	00h 48m 46s	46	00h 01m 03s	[Bar]
Jul 04 2017	00h 22m 49s	32	00h 00m 42s	[Bar]
Jul 05 2017	00h 28m 27s	27	00h 01m 03s	[Bar]
Jul 06 2017	00h 40m 00s	53	00h 00m 45s	[Bar]
Jul 07 2017	00h 37m 08s	35	00h 01m 03s	[Bar]
Jul 08 2017	00h 23m 05s	13	00h 01m 46s	[Bar]
Jul 09 2017	00h 02m 27s	4	00h 00m 36s	[Bar]
Jul 10 2017	01h 10m 53s	74	00h 00m 57s	[Bar]
Jul 11 2017	02h 01m 47s	54	00h 02m 15s	[Bar]
Jul 12 2017	00h 15m 25s	8	00h 01m 55s	[Bar]
TOTAL	07h 43m 09s	387	AVERAGE 00h 01m 11s	

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Pull daily statistics to better understand usage and productivity

Select a tenant: Rabotapi Constr...

Search/Filter
 Date range: From: Jul-01-2017 To: Jul-31-2017
 From: ALL
 To: ALL

From: 900	Answered	Unanswered	Duration < min
92	15	64	
From: 901	11	2	6
From: 903	41	10	38
From: 904	47	14	42
From: 905	18	1	16
From: 204900	0	1	1
From: 204904	0	1	1
From: +35771679483	1	0	0

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Get overview statistics for each user extension ...

Select a tenant: Voimar (4200)

From	To	Date/Time	Duration	Billing	Cost	Status
Voimar Reception (500)	0834714796	12 Jul 2017 09:06:07	00:00:26	00:00:03	8.03750	Answered
Voimar Reception (500)	0123589999	12 Jul 2017 08:57:23	00:01:58	00:01:49	8.63583	Answered
Voimar Reception (500)	0123589999	12 Jul 2017 08:46:52	00:04:44	00:04:34	1.59833	Answered
Leonard Rabotapi (Soho) (508)	0126400000	12 Jul 2017 08:43:30	00:05:31	00:05:27	1.90750	Answered
Leonard Rabotapi (Soho) (508)	0126400000	12 Jul 2017 08:43:21	00:00:03	0		Not Answered

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Access, download & listen to call recordings for quality control and dispute resolution.

Select a tenant: pbxware

Tenant	From	To	Date/Time	Duration	Billing	Cost	Status
206	111	0219744089	12 Jul 2017 10:32:08	00:00:30	00:00:01	0.60543	Answered
206	103	0833813594	12 Jul 2017 10:32:07	00:01:57	00:01:44	1.30000	Answered
206	111	0219365603	12 Jul 2017 10:31:35	00:00:25	00:00:25		Not Answered
204	500	0837190988	12 Jul 2017 10:30:19	00:00:33	00:00:03	0.03750	Answered
205	111	0740445077	12 Jul 2017 10:30:01	00:01:13	00:00:26	0.32500	Answered
204	500	0837190988	12 Jul 2017 10:29:30	00:00:36	00:00:06	0.07500	Answered
215	108	0117894375	12 Jul 2017 10:28:28	00:01:05	00:00:56	0.32667	Answered
203	107	0723480347	12 Jul 2017 10:21:16	00:05:15	00:04:54	3.67500	Answered
203	105	0847770964	12 Jul 2017 10:20:01	00:00:01	0		Not Answered
208	+27219376291	27869990232	12 Jul 2017 10:19:46	00:02:29	00:02:24		Answered
207	118	122	12 Jul 2017 10:19:11	00:00:55	00:00:52		Answered
215	104	0834206234	12 Jul 2017 10:19:06	00:00:48	00:00:30	0.37500	Answered
207	118	122	12 Jul 2017 10:18:06	00:00:21	00:00:18		Answered
207	122	118	12 Jul 2017 10:15:57	00:00:55	00:00:47		Answered
206	103	0126453212	12 Jul 2017 10:15:35	00:00:38	00:00:38		Not Answered
215	102	0791329044	12 Jul 2017 10:14:58	00:00:50	00:00:33	0.41250	Answered
206	103	0740611867	12 Jul 2017 10:09:50	00:01:45	00:01:37	1.21250	Answered
208	109	0737490666	12 Jul 2017 10:08:59	00:00:38	00:00:25	0.31250	Answered
206	+27126453216	121	12 Jul 2017 10:08:37	00:00:05	0		Answered
206	+27126453216	27215145430	12 Jul 2017 10:08:10	00:00:25	00:00:20		Answered
206	111	0117839605	12 Jul 2017 10:07:46	00:00:30	00:00:30		Not Answered
215	109	0113903741	12 Jul 2017 10:05:50	00:00:41	00:00:41		Not Answered
204	500	0763226654	12 Jul 2017 10:05:01	00:01:04	00:00:48	0.60000	Answered
205	100	0814923604	12 Jul 2017 10:04:54	00:00:08	00:00:02	0.02500	Answered
205	100	0814923604	12 Jul 2017 10:04:26	00:00:24	00:00:24		Not Answered
205	100	0814923604	12 Jul 2017 10:04:15	00:00:09	00:00:03	0.03750	Answered
205	100	0814923604	12 Jul 2017 10:04:06	00:00:06	0		Answered
203	105	107	12 Jul 2017 10:02:59	00:00:14	00:00:13		Answered



Get immediate visibility on call costs as soon as the call is dropped or completed.

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