

HELLO! NEW WORLD.

HOSTED BUSINESS PBX

Telephone Management System (tms.voimar.co.za)

0860 994 157

100



Manage Users with Ease (UMZee)

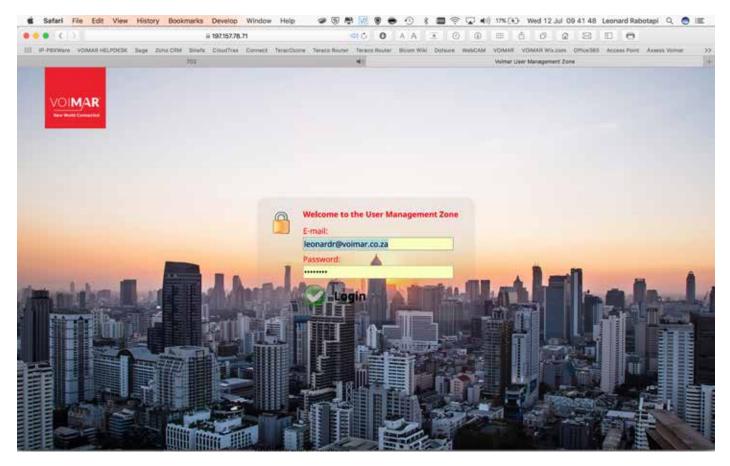
Voimar IP-PBXware comes standard with basic access to a User Management Zone (TMS) and administration system which allows clients to control and manage:

- User E-mail address and PIN
- Voicemail
- Enhanced Services
- Call Details Records (CDR)
- Statistics
- DID or telephone Numbers
- Much much more...

Our Hosted IP-PBXware gives managers the power to monitor and control their Telephone System at their convenient through the UMZee. Our webbased management zone is accessible across devices such as smartphones, tablets, laptops and desktops giving managers access and full control over their telephone system and users while on the move.

The UMZee is developed specifically for System Administrators, IT Staff, Managers, Executives and Supervisors. However, limited functions are available to end-users that can be customised depending on roles and responsibility.

UMZee gives managers comprehensive reporting that includes activities on all incoming calls, outgoing calls, credit limits and other related functionalities.



Voimar User Management Zone welcome Screen - tms.voimar.co.za

• • • · ·	iii 197.157.78.7	t/Te>home&app=pbxwwe&p>&a	erver+15 🖑	O A A	- O (D	0 0	8	0 0		
E IP-Poxiere VOMA	R HELPDESK Sage Zons CRM 1	Sinefa CloudTree Correct To	racOcone Teraco Router Teraco I	Router Bicom Wil	Dataire WebC	AM VOIMAR V	OMAR WILCOM	Office365	Access Port	Access Voltes	6))
	Futurefloft Illinatiour - Debt	Datemon Management System)				PBXwar	w - 187,157,78,71				
hereine Site Settings SH	Settings Help Logout Select langua	English						Release	4.1 System (Here: 12 Jul 201	7 09:05:1
lect a tenant:										() Ru	aning
labolagi Constru.				PEXware	PBX Service						
shboard	System	Dashboa	srn		100					O	Reload
Ds	System	Dastinua	ai u		× .						Restart
inferences										0	Stop
8	Total calls	Answered calls	SIP Registrations	PBXware	Chat Server					•	And .
kurs				Proxy							
vitor	Now 1		Successful 303	×	× .						
porta	Last Hour 9		Failed 0								
atistics X	Today 9	8	Lagged 21	TFTP	Memcached						
stem											
×				~	× .						
64											
ttings				e							
	Extensions Online	gloCOM Users	gloCOM Editions On	line							
				D Busirees 0 3	gent:						
	10	0			rubroid						
	1000000000				10000						
	Licensing		Disk Usage	CPU	0%						
	Extensions	15			4						
	3238										
UCH AND	IVRs	Die	1%								
VOIM/AR	Queues	0%		Memory	33%						
New World Contracted	Conferences	0%									

Get a high-level overview of telephony activity through a dashboard

	= 39	7.157.78.71/7app=pb	owereda-usersdaerver	=18	0 (D A A	- (Ð Ð		0 0	6	23 1			
E IP-Pexwere VDIM	AR HELPOESK Sage Zono	CRM Sinefa Citos	diffee Connect Terrar	Ocone Teraco P	touter Tenaco Ro	uter Sicom	Vial Dotsure	WebCAM	VOIMAN	VOMAR WO		Mice 365	Access Point	Access Voltes	e 3
	Execution Librariour	- Debt Dotermon Me	(material System)		3				PBXv	ara - 187,157	78.71				
Maximum Site Settings SH	Settings Help Logout Sele	kt langusgt: English										Reference 4	Lit System D	ne: 13 Jul 201	7 09:11:0
lect a tenant: Joimar (#200)	🗟 Add.Extension 🔍 Se	ento 🔒 CRX.Dover	ted (() R	aning
shoard	Search					100								O	Reload
terelone	9-					4								-	
line in the second s	🖬 Name 🖾 E-mail 🖾 Extensio	on MAC												U	Restart
ling Groups Departments	Name	Extension + -	User Agent	Status	Protocol + *									0	Stop
rist Desking	1 Mary-Anne	106	Yealink T21PE2	Active	SI#	GI								-	
Cis	MASTER EXT	499	Generic SIP	Active	SP										
nferences	Wimar Reception	500	Yealna T21PE2		509										
euds	and the local of the local distribution in the			Active											
kernal.	B Hotsamai Mokhomo (HQ)	501	Yealink T42G	Active	SIP	61 8									
ntor	1 Leonard Rabotapi (HQ)	502	Yselnk T21PE2	Active	51P	1.									
porta .	1 Plamoni Reception	503	Yealink T27P	Active	SIP	51 *									
atistics X	1 Motsamal Mokhomo (Vaal)	504	Yealink T21PE2	Active	SLP	1 8									
stern	e Motsamai Mokhomo	505	Yealink W52P	Active	SP										
8	(Midrend)														
05	Mpho Makhalola	506	Yealink T21PE2	Active	SDP	1									
ttings	👥 Volmar Hotdesk	507	Yealink T21PE2	Active	SIP	107 (R									
	🔮 Leonard Rabotapi (Soho)	508	Yealink T42G	Active	SIP										
	S itumeleng Legatiho	510	Generic SIP	Active	SIP	H .									
	1 Michael Sathekge	512	Yeelink T21PE2	Active	SIP	ST 18									
	Support Agent 1	513	Yealna T21PE2	Active	SIP	17 8									
	1 Support Agent 2	514	Yealink T21PE2	Active	SIP	14									
	1 Sales Agent 1	515	Ynalmk T21PE2	Active	SUP	17 18									
					SP										
	Sales Agent 2	516	Yealink T21PE2	Active		61 8									
	Sales Agent 3	\$17	Yealink T21PE2	Active	SUP	14 18									
	+ previous		Page 1 of 1			+ 360									

Manage telephone users with ease....

••• • • •		= 197.157.78.71	t/Tapp+pb	xware&t=dids&server=18	0 0	A A	-	0	0		<u>.</u>	ø	6	53	83	0			
III IP-POXWare VOR	ANR HELPOESK Suger 2	the CRM Sine	da Cieve	difeas Connect TeracOcone Teras	co Router Tenaco Rout	er Bicom W	al Data	-	MADdaw	VOIMAR	. vo	MAR WO	moa	Office365	Acces	. Port	Access Vi	inat:	
	Forumflett (Minta	Pur - Den Don	ermon Man	superneers System)						187	(warm -	187,157.3	15.81						14
William Sta Settings S	M Settings Help Logout	Select language	English	(2										Release	44 9	iystem De	te: 13 Jul	2017 0	****
Select a tenant: Volmar (#200)	Cl. Search	n.com		i na na mar	Metrosan - 1												0	Runni	ng i
Dashboard	OID/Channel + -	Provider	Trunk	Destination	Status												G	Rel	bed
Extensions	27105903082	ECN	ECN	Extension - 502	Active	les.													
DIDe	27105906174	ECN	ECN	Extension - 500	Active	100) Re	start
Conferences	27105996155	ECN	ECN	Extension - 502	Active	100											E	9 9	top:
NR Queues	27105996156	ECN		Extension - 502	Active												~		
Voicentail			ECN			last.													
Monitor	27105996157	ECN	EON	Extension - 502	Active	10													
Reports	27105996198	ECN	ECN	Conferences - 999	Active	100													
Statistics	27105996199	ECN	ECN	IVR - 100	Active	14													
FAX	27510116949	ECN	ECN	Extension - 502	Active	5.4													
System	A REAL WARD COMMON																		
LOR	27860994157	ECN	ECN	IVR - 100	Active	1													
Acos Settings	27869990285	ECN	ECN	FAX to E-mail - info@voimar.co.sa	Active.	0.0													
	27869990287	ECN	ECN	Extension - 500	Active	les.													
	+ previous			Page 1 of 1		next +													

VOIMAR New World Contraction			

Manage all your telephone numbers (DID) and routing protocols...

• • < >	ii 197,157,78.71/?sp;	-placeare&t-queues&aerver=18	0 A A I 0	0 = 6 A A A A	-
IP-Poximine VDM		CloudTree Connect TeracOcone Teraco Ro	uter Taraco Router Bloom Wiki Dotsure	Table & downer and left	riess plugged Close
	Futurefleft /Entailbur - Debt Collection	Prove of the second state		POXYMEN - TH	
water StarSettings SP	t Settings Help Logout. Select language: E	ngilish 📴		Rdese: 4.1 Sys	en Date: 12 Jul 2017 09:1
xt a tenant: mar (#200)	🗟 Add Queue 🔍 Search				C Running
- +,	Name	Number + *			C Reload
iboard	Sales:101	101	17 8		O RENOR
-	Support102	102			Restar
erences	Accounts103	103	17 a		0 00
	and the University of the State of the				😢 Stop
45	Binergency_Support	104			
mail	+ previous	Page 1 of 1	next +		
lor .					
rta.					
ita .					
erti					
ка — 15					
ings					
OMAR					
Olivi,-uk					
en Barte Contected					

Create Queues to route Inbound calls efficiently and effectively ...

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	iii 192.152.78.71/?app=pbceare&t	-dwarenav-dwarenzugider/00	and said a suide b	while and a little	A		- U			0 0 0 0 0	
III JF-PERMIN 2018	ARHELPORDE Tage Zahicken I	mary Countries General In	mittere l'Ia	recollected) the	ics Reiner 2 Billion	enel (1996)	ini Weck	901 - Y		AARTINIScole (19524303) Access Prin	
		Collection Management System)							PEXware -	187.167.78.71	1
		Analysis 51									
interfact a terrarti	- Quantum Raffi										()
States (1999)					Administry of the						
	Grand	the second se									C Peter
200e	Queries Normal		7app-pbxware		veues members has	-278&nosP	sowneader-	1Anos	howfoo		C Report
Carlsonna	Quarue Murebers 121	Available:		6	> Hembers:						CA they
00	Nar Callern AC	Name: Num	ber: Type: Any	0 8	Name	-	lumber: 1	Any			Carl Com
Sec. 1	River to Atlantit	CALL PROVIDENCE	Nation	1500	P Rent	Number	Design	Tele			
Normal		Itumeleng Legotiho	500	529	Karabo	500	0	SIP	**		
		Leonard Rabotack (HQ)	502	52	Sedumedi Mamoni				100		
		Leonard Rabistapi (Soho)	508	SIP	Reception Motsemai	503	0	SIP			
(AA) Section		MASTER EXT			Mokhomo	505	0	SIP	**		
101			495	52	(Mdrand)						
kin			206	539							
		Michael Sathekge	512	SIP							
		Motsamal Mokhomo (HQ)	501	529							
		Motsamai Mokhomo (Veal)	504	539							
		Mpho Makhafola	506	59							
		Sales Agent 1	515	59							
		Sales Agent 2	516	59							
		+ back page: 1	07 60	- teac							
		11100.200			+ back	page: 1	of1 60		ned +		
						1284	20194000	i n	Ciccicit.		
						~	Save changes	1.12	Carcel		
								_			

Assign users to different Queues based on your desired criteria...

Voimar (#200) *	- IVIR: Edit			
				C Running
		Advanced Options		Reloa
Nora	General Name:	~		0
	Name: Vomar Gen IVR			Resta
rences	Number: 100	~		Stop
and the second	Greeting: greeting-lvs-greeting	~		•
-cligit IVR codes	IVR Type: Standard IVR			
based 2VR	Destination Extension			
Tree Graph	1 Queue 📴 Sales101 📴	🖌 Options		
8	2 Queue Supportititiz	Coptions		
r .	3 Queue Accounts103	Cottons		
	4 Please select.			
ica		S Options		
	5 Please select.	X Options		
	6 Please select.	K Options		
2 22	7 Plasse select.	🖌 Options		
gs.	B Please select.	🔀 Options		
	9 Plasse select.	Dottons		
	0 Please select.	X Options		
	* Please select.	Cottons		
	and the second s	e 🥠 Gotlack		

Use Interactive Voice Receptionist (IVR) to answer all calls and route appropriately

••••	iii 197.157.78	171/Topp=ptxwar	e&t+monitor&server+1	5	0 0	A A	- O	•		5 0	\$ B	E (0		
III IP-Poxware VOIV	WITHELPOESK Sage Zons CITM	Sinafa Cloudfo	a Correct TeracOa	one Teras	o Router Tenaco Router	Bicom Wiki	Dataure	WebCAM	VOIMAN	VOMAR WIL	com Office3	65 Access	Port Acess	Voinat:	
	Futuration (Metallour - Dete	Collection Manage	merri System:						PEXW	rm - 187,157,7	8.71				
Witness Sta Settings St	M Settings I wip Logout Select lang	ungt: English									Reb	ese: 4.1 Sy	stern Date: 13 Ju	d 2017 09	9:05:44
Select a tenant: Rabolapi Constru.	Refresh Protocol Status	Letter Use	Agent	Otton	tor ©Transfer @Hangua	@Reboot							12	3 Russein	
Dashboard	Namo	Extension	IP addrese	Status	User-Agent	On Call							(C Rel	beek
Extensions	🗌 월 504-Rabriome	537/504	105.225.38.93:1017	Online	Yeakrik SIP-T21P 34.72								6	Ref	tete
DIDs. Conferences	505-RubShop	SIP/505	41.345.130.98:5312	Online	Tealink SIP-W52P 25.73	~								*	
1/8	0 8 506-RatiShop	SIP/506	41.145.130.98:5063	Online	Teelnk S2P/WS2P 25.73.									🥑 s	80p
Queues	Chere Rabolaci	\$29/501	102.248.44.138:5010	Ordine	Yeekink SIP-T21P_F2 52										
Voicemail	and the second se		THE REPORT OF THE PROPERTY OF												
Monitor	MASTER EKT	S09/499		Offine											
Reports	Puseletso Rabotapi	\$29/502	105.225.38.93:41409	Online	Zoper rd82a609										
Statistics	🗌 🚹 Rabstapi Poloksane	S09/512	102.248.44.138:5065	Ordine	Yeelink SIP-T28P 2.72.0	1.									
FAX.	💿 🚦 Raibotapi Shop Reception	\$19/510	102.248.44.138:5053	Online	Youlink SIP-T28P 2.72.0	26									
System LCR	Reception Rabotapi Visal	SP/511	102.248.44.138:5064	Online	Yealink SIP-T28P 2.72.0										
Apps	Tseki Makase	SIP(503	102.248.44.138:5012	Online	Yealink SIP-T2LP 34.72.										
Settings	C 🔒 Zonke Milze	529/500	102 248 44 138:1025	Online											



Monitor telephony activity in your business...

••• • • •			197.157.78.71			0	0 /	A	· 0	0 0		0 0	2	2 E			
III IP-Poxiere VOM	AR HELPDESK Sage	Zoho CRM Sinefa	Cloudfree Connect	TeracOctine	Teraco R	outer Terre	aco Router Bico	wilal	Dataure	WebCAM	VOIMAN	VDMAR W	h.com (mostes A	cass Port	Assess Volt	
			on Management System)								PEXV	www 187,157	178.71				
Alleria Sta Settings St	Settings Help Logos	a Select language: E	nglish	E.										Release: 4.1	System D	ne: 13 Jul 20	17 09:06:
elect a tenant:			A		100 - 1 101	and and a	1.0	7552	1							1000	
Rabokigi Constru. *	Search/Filter		Seently.19ther 🜔	Listen 10	M (5)	aut [][State 😧 Adva	bed								0	unning
behosed	Start Date	End Date 7	rom To		10											O	Reload
xtensions	34-01-2017			stination(s)	8											0	Restart
NDs	Start Time	ST 555	rom To	and a set of the	Status											Q	NESCORE
Conferences VR	00:00:00	23 59 59				ise select.	Q									•	Stop
Jueues				100000													
bicemail	From	To	Date/Time	Duration	Contraction of the	Cost	Status										
Aprillar leports	Zonke Mdae (500)	505-RabShop (505)	12 34 2017 08 59 02	00:01:35	00:01:27	-	Arowered										
CON	Tseki Makase (\$03)	0764940623	12 34 2017 08:53:19	00:00:28	00:00:14	0.17500	Arowered										
CDR summary	Zonke Mdae (500)	0834303804	12 34 2017 08:52:06	00:06:54	00:06:35	4,93750	Arawered										
CDR settings	Tseki Makase (S03)	0728372005	12 3.6 2017 08:44:13	00:00:26	00.00.06	0.07500	Arowered	1									
AX.	+27713964295	27125463050	12 34 2017 08:30:48	00:00:11			Not Armwered										
âystem -	Tseki Makase (S03)	0129400511	12 34 2017 08:13:35	00:04:45		4.51667	Answerdd	1									
CR.	Tseki Makase (503)	0128191196	12 34 2017 08:10:14	00:01:01	00:00:53	0.30913	Arowered										
iettings	505-RabShop (505)	0128393196	12 34 2017 08:09:40	00:00:05	00.00.04		Arowend	1									
	+27834665630	27125461050	11 34 2017 21-05:03	00:00:20			Not Answered										
	+27739496852	27125461050	11 34 2017 20:03:59	00:00:03		100.000	Not Arowered										
	504-RubHome (504)	0828397251	11 34 2017 18:11:24	00:37:18	00:37:10	27.87500	Arowend										
	Zonike Midze (500)	0789444362	11 3/4 2017 16:53:58	00:01:19	00:01:03	0.78750	Arowered										
	Zonke Mdae (500)	0763226664	11 34 2017 15:39:51	00:01:00	00:00:43	0.53750	Arowered										
	Zonke Milze (500)	0834303804	11 30/2017 15:23:24	00:01:35	00:01:26	1.07500	Arowernal										
	S04-RabHome (S04)	0746634296	11 3/4 2017 15:15:50	00:00:23	00.00:05	0.06250	Arowered										
	504-RabHome (504)	0246634296	11 34 2017 15:15:17	00:00:27	00:00:09	0.11250	Arowend										
	Zonke Mdae (500)	0834303804	11 34 2017 15:14:55	00:01:29	00:01:10	0.87500	Arowered										
	Tseki Makase (\$03)	0116326371	11 34 2017 15:12:04	00:02:06	00:01:56	0.67667	Answered										
VOIMAR	Zonke Mdae (500)	0732955052	11 34 2017 15:07:36	00:00:40	10:00:00	0.01250	Arowend										
	Tseki Makase (503)	0116225228	11 34 2017 15:05:40	00:06:18	00:06:12	2.17000	Arewered										
New World Contested	505-RabShop (505)	0116225228	11 34 2017 15:05:33	00:00:04	00:00:04		Arawered										
	Tseki Makase (S03)	0781497559	11 36 2017 15:00:14	00:04:35	00:04:24	3.30000	Answered										
	505-RattShop (505)	0781497559	11 34 2017 15:00:00	00:00:10	00:00:10		Answered										

Access live and comprehensive Call Detail Records (CDR) anytime from anywhere....

e e e 5		≡ 197.157.78.2	71/7epp=pbase	sare&t+re	portsäv=si	ummaryð	server+1	5	0 0	A A	. 0			0 0	9	8	0		
IP-Powware VOIM	WI HELPDESK	Sage Zons C	IM Sinafa	Croutin	a Connet	t. Terac	Doone .	Teraco Router Te	raco Router	Bicom Wiki	Dataure	WebCAM	VOIMAN	VOMAR WO	Loom C	moe365	Access Por	a Assessive	inat :
	800	for i lavatour -	Delti Dollermo	on Minnape	merri Syste	-							PBXv	arm - 187,157	78.71				
seems Site Settings St	H Settings into	p Logout Select	Lianguage: Er	nglish												Release	4.1 System	Dete: 13 Jul 1	017 09:06
oct a tenant:					_			ens 🗆 ter	ut 📮 00	writed CSV								Ø	Rutning
bolapi Constru	Search/Fi	ilter					*	a cure contra		and the second second								1.000	Comments of the local division of the local
hboard	Start Date	End Date	Group I	By:	Accounts	ode(s)	0											C	Reload
makonsi	34-1-2017	34-31-2017					4												
4 · · · · · · · · · · · · · · · · · · ·					-														Restart
ferences	Date Range	C																0	Stop
6490 (A	1					500		28.6	1832	0								6) seep
wes .	(+)					504		59.1	8250										
email	2					505		62.7	HOC	10									
Mor .					-			BQ.7											
orta	* previous				Page 1	of	60			next +									
ALC: NOT THE OWNER OF THE OWNER																			
28 settings																			
atos																			
lim																			
6																			
ings																			

Monitor, Manage and Control costs with the summary reports ...

0 0 C S		- 8	192.157.78.71/index.php		0 0 A	A = 0	0 0	m (b)	0	@ E	2 13	0	
III IP-POXWare VOR	ANI HELPDESK Sage	Zoho CRM Se	afa CloudTree Cornet	I TeracOcone Teraco Rout	ter Técaco Router Bi	om Wiki Datsum	WebCAM	VOIMAR VO	MAR WILCO	m Office	1365 Access	Fors Assess Vo	inat.
	-human from 1 18	Hallow - Delt Do	larmon Management Syste						- 187,157,78.3				
Rithmann Site Settings S	M Settings Help Logos	z Select languag	English								desse: 4.1 9	ystem Date: 13 Jul 3	017 09:04
elect a tenant:				Downle	and CSY 🍓 Advanced	Search						۲	Running
Rabolapi Constru. *	Search/Filter				a constant a serie de la s								(and in some
exhourd	Date range	From i	x4-01-2017	i 34-31-2017	1							C	Reload
densions	France	ALL										0	
D4	11.1											24	Restart
anterences	Te	ALL .										0	Stop
R						0						-	Such
veves						100							
sicemail													
lonitor .	DATE	TOTAL TIME	TOTAL CALLS	AVERAGE CALL TIME	CRAPHIC	-							
eports.	34 01 2017	00h 50m 19s	36	60h dom 2									
atstel	34 02 2017	00h 02m 03s	5	00h 00m 2									
an c	34 03 2017	00% 48m 46a	46	005 01m 0	Contraction of the second s								
Compare	3.4 04 2017	00h 22m 49s	32	00h 00m 4									
Extensions	34 05 2017	00h 28m 27s	27	00: 05m 0									
ystem	34 06 2017	00n 40m 00s	53	00% 00m 4									
CR CR	34 07 2017	00h 37m 08s	35	00h 05m 0									
604	34 08 2017	00n 23m 85s	u	00h 05m 4									
iettings	34 09 2017	00h 02m 27s	4	00h 00m 3									
eres da	34 10 2017	01h 10m 53s	24	00h 00m 5									
	34 11 2017	02h 01m 47s	54	001 d2m 1									
	3.4 12 2017	00H 15m 25e		001:00m 5		_							
	TOTAL	07h 43m 00s	387 AV0	and the second se	and the second se								
	-												
COMPAREMENTS.													
VOI M/AR													
New Marie Contracted													

Pull daily statistics to better understand usage and productivity

• • • < >			₩ 192.157	178.71/in	dex.pl	φ.				0	A A	- O	•		0 0	6	2 I			
III IP-POXWare VOR	AAR HELPDESK Sage	Zuha CIM	Sinafa C	southies.	Con	t tan	eracOstine (Teracio R	ister Te	raco Router	Bicom Wi	Dataire	WebCAM	VOIMAR	VOMAR WO	Loom	Office365 A	ccess Point	Annas Volta	6 3
	Pomention Libro	alibur - Deb	Collection 1	Managerre	west for	inerte								PBXw	arm - 187,157,	78.71				
anteriore Site Settings 5	M Settings Help Logout	Select long	eregen Engl	ish													Reference: 4.:	L System C	ete: 12 Jul 201	7 09:06
elect a tenant: Rabotași Constru., •	Search/Filter							a Dom	miced CSY	No. 1	nced Search								() Ra	gning
eshboard	Date range	From 1	346-01-20	117 [1	161	34-31-3	017	120										O	Reload
densions.	France	ALL.																	0	
iDs.	11.1																		9	Restart
onferences	To	ALL.																	3	Stop
R											0								•	see.
veues																				
bicemail	Prum: \$90																			
lonitor	Answered	_	- Um	LILE PARTY IN				Duration	at sola											
eports artistica	92			- 15				64												
Daily																				
Company	From 801																			
Extension >	Answered		C/Vo	ATTR WHEN BE	£3			Duration	i < min											
AX	ti			2																
iyalem .	Print											1.1								
CR	Frank: 503		100	Interworks.		_		Duracion	and the			2								
004	61		Un	10	-			31												
ettings	94.			199				- 22												
	From: 584				1.00			a ana				1.4								
	Ammered		UIU		10			Duration	< min			1								
	42			14				-0	1.000											
	From: 505											6								
	Antowersel		Uni	ante berber bei	£			Duración	eien >-											
	18			1				11	6											
	Fram: 204820																			
	Antwornal		Uni	Litz werne	-			Duration	ı < min											
	0			3				1												
	Fram: 204504											6 I I								
VOIDAN	Amoverad		Uni	interend				Deration	< min		1.01 1.01 100									
VOIMAR	0			1				1												
New World Contracted	The second se																			
	Frant: +35771679495		. Aller	hiwiting				Duration	and spins		In the second second	1								
	Answered		CH1	0				0 UNITED IN												
								0												

Get overview statistics for each user extension ...

🔸 🔍 🔍 👘	ii 197.15	7.78.71/?spp=	phoware&t=reports&	server=18			0 0	A A	• 0	۲		5 0	Q 2	2 E)	0		
E IP-Poxiere VOIV	AR HELPDESK Sage Zons CR	M Sinafa C	Inutives Connect	TeracOzone	Teraco R	ijunie N	eraco Router	Norm Wile	Dataure W	MADde	VOIMAN	VOMAR WO	Loom Office	1365 Acces	as Port Assess	Volimie	
		305 .				4	8 · · · · ·				PEXW	em - 197,157.	78.71				
Reality Statistings S	M Settings Help Logout Select	language: Eng	ish 🔽	i.									1	dense: 4.1	System Date: 13 A	if 2017	10:32
lect a tenant:		C	SeenityFilter	Listen 👷	on 😸 i	in 🖂	Emel 🖏	stvanced							R	D Rut	ning
bimar (#200) *	From	To	Date/Time	Duration	Billing	Cost	Status									20.00	
shboard	Voimar Reception (500)		12 34 2017 09:06:07	00:00:26			Answered	0								3	Reload
ensions																n .	Restart
4. Automatical	Volmar Reception (500)	01235899999	12 34 2017 08:57:23	00:01:58	00:01:49	0.63583	Answered	0 0								φ.	
ferences	Voimar Reception (500)	01235899999	12 3ul 2017 08:46:52	00:04:44	00:04:34	1.59833	Answered	0								3	Stop
N/S	Leonard Rabotapi (Soho) (508)	0126400000	12 34 2017 08:43:30	00:05:31	00:05:27	1.90790	Atometed	0									
ertail	Leonard Rabotapi (Soho) (S08)	012640000	12 34 2017 08:43:21	00:00:03	0		Not Aniwered										
tor	+ previous			Page 1				e tran									
973																	
8 summary																	
R settings																	
sta																	
Serts																	
16																	
sings																	
oim/ar																	
New World Contracted																	
and the second																	

Access, download & listen to call recordings for quality control and dispute resolution.

• • • < 5			197.152.78.71/?#	pp-pbsware&t-reports	diserver+1		-	0 0	A A	. 0	0		0 0	ŵ	9	0 0		
III IP-Petrivare VOIV	AR HELPO	ESK Sage Zu	ha CIM Sinefa	CloudTree Connect	TeracOste	· Teraco	Router 1	Neseo Router	Bicom Wiki	Dataure	WebCAM	VOIMAN	VDIMAR W	w.com	Office365	Access Port	Access Vol	ant:
			305 .				1	43				PEXY	- 187,157	78.71				
allesine Site Settings St	4 Settings	Help Logout 1	Select language:	English	2										Reference	4.1 System I	Note: 12 Jul 2	017 10 3 4
elect a tenant:				C Seattle		ater 🚔	Per IS	Emel 🖏	Advanced	1							0	Running
pbwwere *	Tenant	From	To	Date/Time	Duration	Billing	Cost	Status									1	
shboard	206	111	0219744089	12 34 2017 10:32:08	00-00-30	00-00-01	0.00583	Aroward									Ø	Reload
unka	206	103	0833813594	12 34 2017 10:32:07	00-01-57	00.01.44	1.30000	Answered									0	Restart
D4.	206	111	0219365603	12 34 2017 10:31:35	00:00:25	00:00:25	1.50000	Not Amovered										
9013	204	500	0837190988	12 34 2017 10:30:19	00-00-33	00.00.03	0.03750	Arswered	i i									Stop
all for farmers in the	205	111	0740445077	12 34 2017 10:30:01	00:01:13	00:00:26	0.32500	Arswered										
CDR summary CDR settings	204	500	0837190988	12 34 2017 10:29:30	00:00:36	00:00:06	0.07500	Answered										
CL3 Messages	215	108	0117094375	12 34 2017 10:28:28	00-01-05	00:00:56	0.33667	Answernd	0									
SMTP Log atistics		107	0723480347	12 34 2017 10:21:16	00:05:15	00.04.54	1.67500	Answered	-	- 61								
stem	203						1.0-300											
ntes	203	105	0847770964	12 34 2017 10:20:01	00-00-01	0		Not Answered										
ervice Plans	208	+27219376291	27869990232	12 3.4 2017 10:19:46	00:02:29	00.02.24		Answered										
ettings	207	118	122	12 30 2017 10:19:11	00:00:55	00:00:52		Answered										
	215	104	0834206234	12 30 2017 10:19:06	00:00:48	00:00:30	0.37500	Answered	0									
	207	118	122	12 34 2017 10:18:06	00:00:21	00:00:18		Answered										
	207	122	118	12 34 2017 10:15:57	00:00:55	00:00:47		Answered										
	206	103	0126453212	12 34 2017 10:15:35	00:00:38	00:00:38		Not Answered	L _ 9									
	215	302	0791329044	12 34 2017 10:14:58	00:00:50	00:00:33	0.41250	Answered	0									
	206	103	0740611867	12 34 2017 10:09:50	00:01:45	00:01:37	1.21250	Answered										
	208	109	0737490666	12 34 2017 10:08:59	00:00:38	00:00.25	0.31250	Answered										
	206	+27126453216	121	12 Jul 2017 10:08:17	00:00:05	0		Answered										
	206	+27126453216	27215145430	12 Jul 2017 10:08:10	00:00:25	00:00:20		Arowered										
	206	111	0117839605	12 34 2017 10:07:46	00:00:30	00:00:30		Not Answered										
	215	109	0113903741	12 Jul 2017 10:05:50	00:00:41	00:00:41		Not Answered										
	204	500	0763226664	12 34 2017 10:05:01	00.01.04	00:00:48	0.50000	Answered										
	205	100	0814923604	12 34 2017 10:04:54	00:00:08	00:00:02	0.62500	Arowered										
	205	100	0814923604	12 34 2017 10:04:26	00:00:24	00:00:24		Not Answered										
	205	100	0814923604	12 34 2017 10:04:15	00:00:09	00.00.03	0.03750	Answered										
	205	100	0814923604	12 34 2017 10:04:06	00-00-06	0		Answered										
	203	105	107	12 34 2017 10:02:59	00:00:14	00:00:13		Answered										
	-	100	*****															

Get immediate visibility on call costs as soon as the call is dropped or completed.



Head Office Tel: +27 10 599 6199 Fax: +27 86 999 0285

Customer Service Centre Tel: +27 860 994 157

Physical Address

Cnr Culross and Main Roads Building 3 Culross on Main Bryanston Sandton 2191

Email: info@voimar.co.za **Website**: www.voimar.co.za

voimar.com